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General Terms and Conditions

- Sea and Shore Services B.V. acts as freight forwarder only.
- All our activities are forwarding activities. To all our activities the Dutch Forwarding conditions (Nederlandse Expeditievoorwaarden), in the latest version, deposited by the FENEX at the registry of the District court of Amsterdam and Rotterdam, shall apply.
- All charges are subject to change and the amount applicable at time of shipment will be charged and invoiced accordingly.
- The (ocean)freight charges mentioned in our quotation will be invoiced based on date of transport (for example b/l date) as informed by the carriers.
- Sea and Shore Services B.V. explicitly reserves the right to charge any extra costs, should extra costs occur, without notice.
- Sea and Shore Services B.V. explicitly reserves the right to charge any increases or changes in freight, transport costs and any other costs, should increases or changes made by carriers, warrant such increases or changes, without notice.
- Shipments to be effected under direction of Sea and Shore Services B.V. only. Quotations do not apply to shipments that have been either arranged or performed by third parties.
- All shipping/transport orders are always subject to space and equipment availability at time
 of booking, as well as carriers approval for the commodity.
- The moment a forwarding order is and or has been given, one (the customer, addressee, other), by doing so, explicitly agrees with the rates and conditions quoted by Sea and Shore Services B.V.
- Unless agreed in writing, Sea and Shore Services B.V., applies a payment term that is based on payment of all outstanding charges prior to release of cargo and/or b/l.
- Possible claims and/or disputes do not remove the responsibility of the customer to pay the invoices issued by Sea and Shore Services B.V.
- Sea and Shore Services B.V. is neither responsible for clearing customs documents nor payment of any outstanding duties and/or taxes.
- Without an explicit written instruction Sea and Shore Services B.V. will not arrange transport and cargo insurance.
- Shipments are excluding transport insurance.
- The addressee as mentioned in our booking confirmation and/or quotation, is fully responsible for proper documentation, such as: quality certificates, test reports, notification files, all and any other mandatory documentation, which due to the nature of the traded and shipped/transported goods, are decreed by competent authorities, to be present in origin, in transit or at destination, during the time of transport.
- Sea and Shore Services B.V. cannot be held responsible for any claims as a result of false or incomplete information / data as supplied by the customer. Therefore customer will always safeguard and indemnify Sea and Shore Services b.v. for any claims from third parties.



